

KARATINA UNIVERSITY

STAFF PROFILE TEMPLATE

Attach Profile picture [passport size as an image]

- 1. Name: Wahome Reginah Brenda
- 2. **Designation**: Tutorial Fellow
- 3. Employment details

School: Business

Department: Tourism and Hospitality Management

4. Contact Information

Email Address reginawira96@gmail.com: rwahome@karu.ac.ke

Research Links: <u>http://dx.doi.org/10.51505/ijaemr.2023.8407;</u> http://dx.doi.org/10.51505/ijaemr.2023.8406

4. Describe your professional self

Ms Wahome Reginah is a master of philosophy holder in Hospitality Management with research, from Moi University, She has working and teaching experiences in hospitality service marketing, food and beverage production and service management, Hospitality facility planning and management, housekeeping and laundry management. Her research interest lie in the area of sustainable hospitality services, ranging from marketing hospitality services and destinations, Food and beverage production and service, food service sustainability, Service Quality and Event management. Ms Wahome is committed to foster quality value addition education, training and research that will prepare hospitality students for the job market and promote creativity that will increase entrepreneurial skills among the students

5. Area/ Field of specialization: Hospitality Management

- 6. Research interests: Hospitality Planning and management
- 7. List some of your key published works.

Peer-reviewed Publications

R. Brenda, M. Miricho & T. Kinuthia, 2023. Employee and Guest Perceptions of Service Quality: A look at Barbeque Restaurants in Kiambu County, Kenya. Vol.8 (4), pp 2456-3676 Online Published, doi: 10.51505/ijaemr.2023.8406

R. Brenda, T. Kinuthia & M. Miricho, 2023. Influence of Quality Control of Service Operations on Employees' Perceived Service Quality and Its Dimensions: a cross-sectional study of Barbeque Restaurants in Kiambu County, Kenya. Vol. 8 (4), pp 2456-3676. Online published, doi: 10.51505/ijaemr.2023.8407